

CARE MANAGEMENT



Being a family caregiver is stressful and our care management services are offered to ease the burden of finding appropriate resources to assist the primary caregiver with respite care needs, planning, or access to local services.

Care management support is available to caregivers caring for loved ones diagnosed with a life-limiting illness such as Alzheimer's or other forms of dementia. Care navigation can also be provided for those with complicated care needs. Care management can be used as needed or as a regular service.

Hospice of SLO County offers unique non-medical, volunteer-based services at no charge/no insurance and can work in partnership with agencies that take insurance. We are open to discussing any situation and if we cannot provide the services needed, we can often refer you to another agency that can.

Our care management services have been graciously underwritten through grants that ensure we can help people plan for the care of their loved ones and access area resources more easily and efficiently.

Examples of services we provide:

- Focus on dementia care support, referrals, resources, and care plans.
- Assistance navigating healthcare options in the community such as home health, palliative care, medical hospice, home caregivers, and other community agencies.
- Assistance with understanding Advance Health Directives and POLST.
- Advocacy with health practitioners (with prior authorization).
- Care planning and care navigation including virtual family conferences for complicated diagnoses and care needs.
- Available for monthly (or more frequent) follow-up and point of contact for caregivers.
- Caregiver education and support.

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